

TAAS - Feature #476

Old Refund Workflow

01/11/2025 02:29 PM - Arathy PS

|                 |             |                   |            |
|-----------------|-------------|-------------------|------------|
| Status:         | Coding Done | Start date:       | 01/11/2025 |
| Priority:       | Normal      | Due date:         |            |
| Assignee:       | Amal Ck     | % Done:           | 60%        |
| Category:       |             | Estimated time:   | 0:00 hour  |
| Target version: | 22.12       | Spent time:       | 0:00 hour  |
| Owner(Agency):  | Travvise    | Tested By:        |            |
| Time Taken(HH): |             | Code Reviewed By: |            |
| Module:         | Refund      |                   |            |
| Description     |             |                   |            |

History

#1 - 01/11/2025 02:41 PM - Arathy PS

Condition 1  
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1. While issuing a ticket if no: of pax is greater than 1 then it can be considered a group ticket (the ticket no: given is considered as group no: and ticket no: can be given to each pax in additional pax column.) so how to handle the refunding or cancellation of one of these sub tickets?

Condition 2  
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1. While having multiple sectors and journey from one of the subsector is cancelled or refunded.

NB: sum of these partial ticket price should not be greater than original ticket price.

#2 - 01/16/2025 04:34 PM - Anil KV

- Status changed from New to Ready for Coding
- Assignee changed from travvise Admin to Amal Ck
- % Done changed from 0 to 20

#3 - 01/20/2025 12:47 PM - Amal Ck

- Status changed from Ready for Coding to Coding Started
- % Done changed from 20 to 30

#4 - 01/24/2025 09:59 AM - Amal Ck

- Status changed from Coding Started to Coding Done
- % Done changed from 30 to 60