TAAS - Feature #257

Service Productivity Report

07/09/2023 04:20 PM - Anil KV

Status:	Reopen Bugs Coding Done		**Start date:**	07/09/2023
Priority:	Normal		**Due date:**	
Assignee:	Nawal Sidique		**% Done:**	70%
Category:			**Estimated time:**	0:00 hour
Target version:	22.12		**Spent time:**	0:00 hour
Owner(Agency):	Travvise		**Tested By:**	unnikannan S
Time Taken(HH):			**Code Reviewed By:**	
Module:	Service Productivity Report			

Description

Coding Service Productivity Report

History

#1 - 08/04/2023 05:01 PM - Junaid M

- Assignee changed from travvise Admin to Karthika V Anand

#2 - 08/04/2023 05:03 PM - Karthika V Anand

- Status changed from New to Coding Started

- % Done changed from 0 to 40

#3 - 09/29/2023 03:51 PM - Junaid M

- File Service-Prod-Query.sql added

#4 - 10/07/2023 05:26 PM - Junaid M

- Assignee changed from Karthika V Anand to Vivekp V

#5 - 12/13/2023 06:30 PM - Vivekp V

- Status changed from Coding Started to Coding Done

- % Done changed from 40 to 60

coding done

#6 - 12/14/2023 05:02 PM - unnikannan S

- Status changed from Coding Done to Reopen Bugs

- % Done changed from 60 to 50

- Tested By set to unnikannan S

ISSUE FOUNDED

1.CLEAR BASE 2 CURENCY
2.ERROR WHILE CHOOSING LEDGER CURRENCYS
3.ADD CURRENCY AS MANDATORY
4.CORECT THE FUNCTION OF GROUPING OF CUSTOMER/SUPPLIER/STAFFS IN GRID

#7 - 12/14/2023 05:21 PM - Vivekp V

- Status changed from Reopen Bugs to Reopen Bugs Coding Done

- % Done changed from 50 to 60

ISSUE FIXED

1.CLEAR BASE 2 CURENCY

2.ERROR WHILE CHOOSING LEDGER CURRENCYS
3.ADD CURRENCY AS MANDATORY

#8 - 01/04/2024 02:55 PM - unnikannan S

TESTING DONE

#9 - 01/04/2024 02:59 PM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Reopen Bugs

- % Done changed from 60 to 50

ISSUE FOUNDED

1.SHOW DATA AS PER CHOOSEN CONSIDER OPTIONS ONLY fixed
2.CLEAR DELETED VOUCHERS COUNT/AND AMOUNT FROM LIST FIXED
3.REMOVE DUPLICATION OF SERVICE CODE IN LIST fixed
4.NO DATA FROM DIRECT CANCELLED VOUCHERS fixed
5.CLEAR DATA FROM GROUPING FIELD IN CASE OF CHOOSING RESET AND SELECTING GROUPING OPTIONS fixed
6.DONT SPLIT UP AMOUNT&COUNT IN SALE AND REFUND COLUMNS THOSE VOUCHERS CANCELLING AFTER ISSUED

#10 - 01/04/2024 05:23 PM - Vivekp V

- Status changed from Reopen Bugs to Reopen Bugs Coding Done

- % Done changed from 50 to 60

ISSUE fIXED

1.SHOW DATA AS PER CHOOSEN CONSIDER OPTIONS ONLY fixed
2.CLEAR DELETED VOUCHERS COUNT/AND AMOUNT FROM LIST FIXED
3.REMOVE DUPLICATION OF SERVICE CODE IN LIST fixed
4.NO DATA FROM DIRECT CANCELLED VOUCHERS fixed
5.CLEAR DATA FROM GROUPING FIELD IN CASE OF CHOOSING RESET AND SELECTING GROUPING OPTIONS fixed
6.DONT SPLIT UP AMOUNT&COUNT IN SALE AND REFUND COLUMNS THOSE VOUCHERS CANCELLING AFTER ISSUED

#11 - 01/05/2024 12:06 PM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Reopen Bugs

- % Done changed from 60 to 50

ISSUE FOUNDED

1.FALSE INFORMATION WHILE CHOOSING DATAS WITH CONSIDER OPTION (REFER CUSTOMER SALE&REFUND REPORT FOR CONSIDER WORK FLOW)
2.CLEAR DATA FROM GROUPING FIELD IN CASE OF CHOOSING RESET AND SELECTING GROUPING OPTIONS

#12 - 01/08/2024 10:35 AM - Vivekp V

- Status changed from Reopen Bugs to Reopen Bugs Coding Done

- % Done changed from 50 to 60

ISSUE FIXED

1.FALSE INFORMATION WHILE CHOOSING DATAS WITH CONSIDER OPTION (REFER CUSTOMER SALE&REFUND REPORT FOR CONSIDER WORK FLOW)
2.CLEAR DATA FROM GROUPING FIELD IN CASE OF CHOOSING RESET AND SELECTING GROUPING OPTIONS

#13 - 01/08/2024 04:05 PM - unnikannan S

TESTING DONE

#14 - 03/21/2024 02:53 PM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Reopen Bugs

- % Done changed from 70 to 50

ISSUE FOUNDED

1.SHOWING ITEM COUNT AS 1 IN LIST WHILE SAVING A COPY OF A SAVED VOUCHER

#15 - 03/21/2024 05:30 PM - Vivekp V

- Status changed from Reopen Bugs to Reopen Bugs Coding Done

- % Done changed from 50 to 70

ISSUE FIXED

1.SHOWING ITEM COUNT AS 1 IN LIST WHILE SAVING A COPY OF A SAVED VOUCHER

#16 - 10/03/2024 10:01 AM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Reopen Bugs

- % Done changed from 70 to 50

ISSUE FOUNDED

1.Change Grid Name To Service Productivity
2.Missing Customer Name While Choosing Grouping Basis Of Customer

#17 - 10/03/2024 10:14 AM - Vivekp V

- Status changed from Reopen Bugs to Reopen Bugs Coding Done

- % Done changed from 50 to 70

ISSUE FIXED

1.Change Grid Name To Service Productivity
2.Missing Customer Name While Choosing Grouping Basis Of Customer

#18 - 10/29/2024 04:08 PM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Testing Done

- % Done changed from 70 to 90

#19 - 03/11/2025 04:04 PM - Arathy PS

- Assignee changed from Vivekp V to Nawal Sidique

#20 - 03/11/2025 04:07 PM - Arathy PS

- File clipboard-202503111607-xsduk.png added

- Status changed from Testing Done to Reopen Bugs

- % Done changed from 90 to 50

ISSUE FOUND - FIXED
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1. In the print with grouping (WHEN NO DATA IS PRESENT TO GROUP)

Service Productivity Report

Period (Issue)	: **11/03/2025 - 11/03/2025**			Branch	: **All**		
Currency	: **Base1 (QAR)**			Consider	: **All**		

	Sale		Refund		Net		
Service	**Amount**	**Count**	**Amount**	**Count**	**Amount**	**Count**	**Profit**
Booking Staff :: undefined:: undefined							
SA001:: Air Ticket Service	1000.00	1	1300.00	2	-300.00	-1	200.00
SA003:: Transfer Service	0.00	0	500.00	1	-500.00	-1	0.00
SA005:: Other Service	500.00	1	0.00	0	500.00	1	0.00
Total In QAR	**1500.00**		**1800.00**		**-300.00**		**200.00**

#21 - 03/12/2025 04:53 PM - Nawal Sidique

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
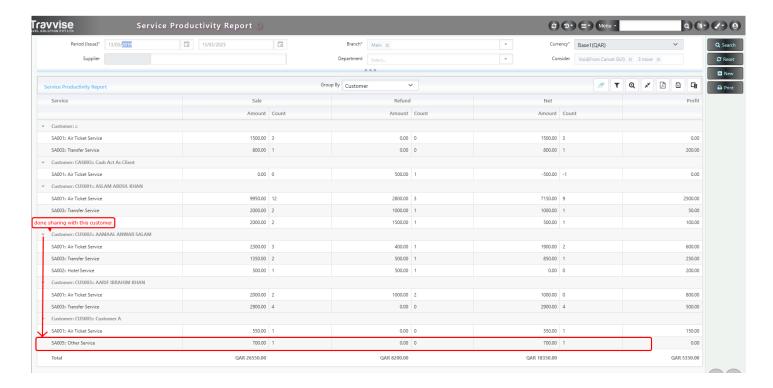
- % Done changed from 50 to 70

#22 - 03/13/2025 01:34 PM - Arathy PS

- File clipboard-202503131334-p0wku.png added

- Status changed from Reopen Bugs Coding Done to Reopen Bugs

- % Done changed from 70 to 50

ISSUE FOUND
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1. Amount showing while grouping based on customer is wrong(when AR sharing is done) - FIXED

Service Productivity Report

Service	Sale Amount	Sale Count	Refund Amount	Refund Count	Net Amount	Net Count	Profit
Customer: ::							
SA001:: Air Ticket Service	1500.00	3	0.00	0	1500.00	3	0.00
SA003:: Transfer Service	800.00	1	0.00	0	800.00	1	200.00
Customer: CAS003:: Cash Act As Client							
SA001:: Air Ticket Service	0.00	0	500.00	1	-500.00	-1	0.00
Customer: CUS001:: ASLAM ABDUL KHAN							
SA001:: Air Ticket Service	9950.00	12	2800.00	3	7150.00	9	2500.00
SA003:: Transfer Service	2000.00	2	1000.00	1	1000.00	1	50.00
	2000.00	2	1500.00	1	500.00	1	100.00
Customer: CUS002:: AAMAAL ANWAR SALAM							
SA001:: Air Ticket Service	2300.00	3	400.00	1	1900.00	2	600.00
SA003:: Transfer Service	1350.00	2	500.00	1	850.00	1	250.00
SA002:: Hotel Service	500.00	1	500.00	1	0.00	0	200.00
Customer: CUS003:: AARIF IBRAHIM KHAN							
SA001:: Air Ticket Service	2000.00	2	1000.00	2	1000.00	0	800.00
SA003:: Transfer Service	2900.00	4	0.00	0	2900.00	4	500.00
Customer: CUS005:: Customer A							
SA001:: Air Ticket Service	550.00	1	0.00	0	550.00	1	150.00
SA005:: Other Service	700.00	1	0.00	0	700.00	1	0.00
Total	QAR 26550.00		QAR 8200.00		QAR 18350.00		QAR 5350.00

done sharing with this customer

#23 - 03/22/2025 09:43 AM - Nawal Sidique

- Status changed from Reopen Bugs to Reopen Bugs Coding Done

- % Done changed from 50 to 70

Files

Service-Prod-Query.sql	2.74 KB	09/29/2023	Junaid M
clipboard-202503111607-xsduk.png	62.3 KB	03/11/2025	Arathy PS
clipboard-202503131334-p0wku.png	153 KB	03/13/2025	Arathy PS