

TAAS - Feature #250

Customer Productivity Report

07/09/2023 04:17 PM - Anil KV

Status:	Reopen Bugs Coding Done	Start date:	07/09/2023
Priority:	Normal	Due date:	
Assignee:	Nawal Sidique	% Done:	70%
Category:		Estimated time:	0:00 hour
Target version:	22.12	Spent time:	0:00 hour
Owner(Agency):	Travvise	Tested By:	unnikannan S
Time Taken(HH):		Code Reviewed By:	
Module:	Customer Productivity Report		
Description			
Coding Customer Productivity Report			

History

#1 - 08/07/2023 10:02 AM - Anonymous

- Assignee changed from travvise Admin to Karthika V Anand

#2 - 08/08/2023 12:03 PM - Karthika V Anand

- Status changed from New to Coding Started

- % Done changed from 0 to 40

#3 - 08/09/2023 10:10 AM - Karthika V Anand

- Status changed from Coding Started to Particialy Coding Done

#4 - 08/22/2023 05:07 PM - Anil KV

Solutions

1) GUI Change

-Add Status - like ledger Statement

2) SQL

```
SELECT tr.fk_productivity_mapping_id,
       MAX(ac.vhr_account_code) AS vhr_account_code,
       MAX(ac.vhr_account_name) AS vhr_account_name,
       MAX(ac.vhr_display_name) AS vhr_display_name,
       SUM(CASE WHEN tr.dbl_ledg_cur_credit > 0 THEN tr.dbl_ledg_cur_credit ELSE 0.00 END) AS dbl_sale,--Current
       cy replace based on Input currency
       SUM(CASE WHEN tr.dbl_ledg_cur_debit > 0 THEN tr.dbl_ledg_cur_debit ELSE 0.00 END) AS dbl_refund,--Current
       cy replace based on Input currency
       SUM(tmp.dbl_profit) AS dbl_profit,
       SUM(tmp.dbl_expense) AS dbl_expense
FROM transaction.tbl_transaction AS tr
INNER JOIN accounts.tbl_account AS ac
      ON tr.fk_productivity_mapping_id = ac.pk_account_id
INNER JOIN (SELECT tr.fk_productivity_mapping_id,
                  CASE WHEN tr.dbl_ledg_cur_credit > 0 THEN tr.dbl_ledg_cur_credit ELSE 0.00 END AS dbl_profit, --Current
                  CASE WHEN tr.dbl_ledg_cur_debit > 0 THEN tr.dbl_ledg_cur_debit ELSE 0.00 END AS dbl_expense--Current
            FROM transaction.tbl_transaction AS tr
            INNER JOIN accounts.tbl_account AS ac
                  ON fk_productivity_mapping_id = ac.pk_account_id
            WHERE tr.sin_posting_status = 1
                  AND tr.sin_transaction_status = 1
                  AND tr.sin_document_status = 1
                  AND tr.dat_transaction BETWEEN '2023-08-01' AND '2023-08-30'
                  AND ac.sin_ac_category IN (3,4) -- Income and Expense account only
            ) AS tmp
```

```

        ON tr.fk_productivity_mapping_id = tmp.fk_productivity_mapping_id
WHERE tr.sin_posting_status = 1
      AND tr.sin_transaction_status = 1
      AND tr.sin_document_status = 1
      AND tr.sin_record_type IN (3, 4)
      AND tr.vhr_sys_module_name IN ('SALE', 'REFUND')
      AND tr.dat_transaction BETWEEN '2023-08-01' AND '2023-08-30'
      AND (ac.sin_ac_category = 18 --Cutomer
           OR (ac.sin_ac_category IN (1,2,3,4) AND sin_if_customer = 1) -- COA Act as Customer
           OR (ac.sin_ac_category = 19 AND sin_if_customer = 1) --Supplier act as custmer
           OR (ac.sin_ac_category = 20 AND sin_if_customer = 1) --Employee act as custmer
           OR (ac.sin_ac_category = 21 AND sin_if_customer = 1)) --Commission Agent act as custmer
      --...
GROUP BY tr.fk_productivity_mapping_id
ORDER BY (SUM(tmp.dbl_profit) - SUM(tmp.dbl_expense)) DESC

-- Net = dbl_sale-dbl_refund
--Net Profit = dbl_profit - dbl_expense

```

#5 - 09/08/2023 05:09 PM - Karthika V Anand

- Status changed from Particialy Coding Done to Coding Done
- % Done changed from 40 to 60

#6 - 09/22/2023 03:36 PM - Seema Mathew

- Status changed from Coding Done to Reopen Bugs
- % Done changed from 60 to 50
- Tested By set to Seema Mathew

ISSUE FOUNDED****

- 1.ADD TOTAL AMOUNT IN PRINT
- 2.ERASER FILTER NOT WORKING

#7 - 09/23/2023 11:41 AM - Karthika V Anand

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

#8 - 09/23/2023 05:07 PM - Seema Mathew

TESTING DONE

#9 - 10/07/2023 05:26 PM - Junaid M

- Assignee changed from Karthika V Anand to Vivekp V

#10 - 11/11/2023 11:59 AM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 60 to 50
- Tested By changed from Seema Mathew to unnikannan S

ISSUE FOUNDED

- 1.SHOW DATA US PER CONSIDER (FILTER)
- 2.SHOW ACT US CLIENT A/C (SUPPLIER,COA,AGENT,EMPLOYEE)
- 3.NO DATA FROM PROFIT,EXPENSE LIST FIELD
- 4.DONT SHOW WHILE CHOOSING ALL BRANCH DETAILS FOR DATA IN PRINT SHOW US BRANCH :ALL

#11 - 12/13/2023 07:19 PM - Vivekp V

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

ISSUE FIXED

- 1.SHOW DATA US PER CONSIDER (FILTER)

- 2.SHOW ACT US CLIENT A/C (SUPPLIER,COA,AGENT,EMPLOYEE)
- 3.NO DATA FROM PROFIT,EXPENSE LIST FIELD
- 4.DONT SHOW WHILE CHOOSING ALL BRANCH DETAILS FOR DATA IN PRINT SHOW US BRANCH :ALL

#12 - 12/14/2023 04:12 PM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 60 to 50

ISSUE FOUNDED

- 1.SHOW DATAS AS ON THE CUSTOMER/FOP FIELD ADDED CUSTOMERS,ACT AS CLIENTS
- 2.NO DATA FROM SALES MODULE

#13 - 12/21/2023 05:06 PM - Vivekp V

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

ISSUE FIXED

- 1.SHOW DATAS AS ON THE CUSTOMER/FOP FIELD ADDED CUSTOMERS,ACT AS CLIENTS
- 2.NO DATA FROM SALES MODULE

#14 - 01/15/2024 05:36 PM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 60 to 50

ISSUE FOUNDED

- 1.SHOW CASH SALE DOCUMENTS DATA IN CASE (IF THE FOP IS NOT AN ACT AS CLIENT ACCOUNT)

#15 - 01/20/2024 04:48 PM - Vivekp V

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

ISSUE FIXED

- 1.SHOW CASH SALE DOCUMENTS DATA IN CASE (IF THE FOP IS NOT AN ACT AS CLIENT ACCOUNT)

#16 - 01/24/2024 02:51 PM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 60 to 50

ISSUE FOUNDED

- 1.SHOWING LEDGER ACCOUNTS (INCOME/EXPENSE) DATA FROM RECEIPT THAT NOT RELATED WITH THE PRODUCTIVITY OF THE CUSTOMER

#17 - 01/24/2024 04:05 PM - Vivekp V

ISSUE FIXED

- 1.SHOWING LEDGER ACCOUNTS (INCOME/EXPENSE) DATA FROM RECEIPT THAT NOT RELATED WITH THE PRODUCTIVITY OF THE CUSTOMER

#18 - 01/24/2024 04:06 PM - Vivekp V

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

ISSUE FIXED

- 1.SHOWING LEDGER ACCOUNTS (INCOME/EXPENSE) DATA FROM RECEIPT THAT NOT RELATED WITH THE PRODUCTIVITY OF THE CUSTOMER

#19 - 01/24/2024 04:44 PM - unnikannan S

TESTING DONE

#20 - 03/23/2024 11:24 AM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 70 to 50

ISSUE FOUNDED

1.ADJUST COLUMN LENGTH FOR CODE AND NAME

#21 - 03/23/2024 03:02 PM - Vivekp V

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 70

ISSUE FIXED

1.ADJUST COLUMN LENGTH FOR CODE AND NAME

#22 - 03/23/2024 04:08 PM - unnikannan S

TESTING DONE

#23 - 03/23/2024 04:08 PM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 70 to 50

ISSUE FOUNDED

1.MISSING DATA FROM SALE IN LIST

#24 - 03/26/2024 10:46 AM - Vivekp V

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 70

ISSUE FIXED

1.MISSING DATA FROM SALE IN LIST fixed (sale customer sin record type changed from 49 to 3 that change was needed to be done in report query)

#25 - 09/28/2024 06:19 PM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Testing Done
- % Done changed from 70 to 90

#26 - 02/05/2025 12:54 PM - Arathy PS

- Status changed from Testing Done to Reopen Bugs
- Assignee changed from Vivekp V to Nawal Sidique
- % Done changed from 90 to 50

ISSUE FOUND - FIXED

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1. Not showing profit of a sale.
 2. Incorrect profit amount of sale.
 3. Not showing total sale amount of sale done from sale tab module.
 4. Not showing total refund amount of refund done from refund tab module.
 5. Not showing profit of a refund.
 6. Wrong data showing when currency of the document is changed and searched using that currency.

#27 - 02/06/2025 07:09 PM - Nawal Sidique

- Status changed from Reopen Bugs to Reopen Bugs Coding Done

- % Done changed from 50 to 70

#28 - 03/06/2025 01:01 PM - Arathy PS

- Status changed from Reopen Bugs Coding Done to Reopen Bugs

- % Done changed from 70 to 50

ISSUE FOUND - FIXED

1. Not showing a customer which has done AR sharing in a sale in the grid (only master customer is showing with his share not the AR shared customer and that amount)

#29 - 03/11/2025 09:53 AM - Nawal Sidique

- Status changed from Reopen Bugs to Reopen Bugs Coding Done

- % Done changed from 50 to 70