

## TAAS - Feature #228

### Customer Sale & Refund Report

07/09/2023 03:31 PM - Anil KV

<b>Status:</b>	Reopen Bugs Coding Done	<b>Start date:</b>	08/02/2023
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Augustin Jose	<b>% Done:</b>	70%
<b>Category:</b>		<b>Estimated time:</b>	0:00 hour
<b>Target version:</b>	22.12	<b>Spent time:</b>	0:00 hour
<b>Owner(Agency):</b>	Travvise	<b>Tested By:</b>	unnikannan S
<b>Time Taken(HH):</b>		<b>Code Reviewed By:</b>	
<b>Module:</b>	Customer Sale & Refund Report		
<b>Description</b>			
Coding Sale & Refund Report			

#### History

##### #1 - 07/09/2023 03:54 PM - Anil KV

- Subject changed from Sale & Refund Report to Customer Sale & Refund Report
- Module changed from Sale & Refund Report to Customer Sale & Refund Report

Coding Customer Sale & Refund Report

##### #2 - 08/02/2023 02:49 PM - Junaid M

- Assignee changed from travvise Admin to Amal Pious

##### #3 - 08/02/2023 07:41 PM - Amal Pious

- Status changed from New to Coding Started
- Start date changed from 07/09/2023 to 08/02/2023
- % Done changed from 0 to 40

##### #4 - 08/09/2023 03:03 PM - Anil KV

#### Solution

\*GUI Changes

- Add Mege Checkbox like #234->Supplier Sale & Refund Report
- List Changes like #234->Supplier Sale & Refund Report

\* Check DSR Sumary #222 and Details #221

1) GUI Changes

- Add Transaction Date(Default) in period
- Supplier label set title Main Supplier and add blue \*
- \*sale.tbl\_ta\_mod\_of\_sale->dat\_posting
- Status changed to Consider and default Ticked items - Sale, Void(From Refund GUI), Refund

2) Summary Data

- Remove Currency Column
- Add No Of Sales Items, No Of Refund Items, Net Items after Net Count
- Grouping Need a empty item - Default
- add Grouping Sel item -> Services
- Calculated based on Details Data

3) Details Data

Like DSR Details  
Consider service.tbl\_supp\_doc\_no->jsn\_related\_data field also

Customer where (sale.tbl\_mod\_of\_sale->fk\_customer\_ac\_id = 1 OR sale.tbl\_mod\_of\_sale->fk\_actual\_customer\_ac\_id = 1)

4) SQL

Mainly focused -> service.tbl\_supp\_doc\_no->jsn\_related\_data

IF CONSIDER SALE THEN

SELECT ....

```

FROM sale.tbl_mod_of_sale mofsm
  LEFT JOIN sale.tbl_sale_master sm
    ON mofsm.fk_sale_master_id = sm.pk_sale_master_id
  LEFT JOIN document.tbl_documents doc
    ON sm.fk_documents_id = doc.pk_documents_id
  LEFT JOIN sale.tbl_mod_of_sale_supp_doc mofsd
    ON mofsm.pk_mod_of_sale_id = mofsd.fk_mod_of_sale_id
  LEFT JOIN service.tbl_supp_doc_no spd
    ON mofsd.fk_supp_doc_no_id = spd.pk_supp_doc_no_id
  LEFT JOIN service.tbl_supp_doc_fare spdf
    ON mofsd.fk_base_fare_id = spdf.pk_supp_doc_fare_id
WHERE doc.int_sys_action_id != -1
ORDER BY spd.dat_sale

IF CONSIDER REFUND or VOID (FROM REFUND GUI) THEN
UNION ALL
[REFUND]

IF CONSIDER ISSUE THEN
UNION ALL
SELECT 'Issue/Sale' AS str_type,
      sudn.sin_sys_sale_side_status,
      sudn.sin_sys_refund_side_status,
      ...
      sudn.jsn_related_data
FROM service.tbl_supp_doc_no sudn
  LEFT JOIN service.tbl_supp_doc_fare sudf
    ON sudn.fk_issue_base_fare_id = sudf.pk_supp_doc_fare_id --*1
WHERE sudn.sin_sys_sale_side_status = 1

IF CONSIDER CANCEL or VOID (Direct) THEN
UNION ALL
SELECT 'Cancel/Refund' AS str_type,
      sudn.sin_sys_sale_side_status,
      sudn.sin_sys_refund_side_status,
      ...
      sudn.jsn_related_data
FROM service.tbl_supp_doc_no sudn
  LEFT JOIN service.tbl_supp_doc_fare sudf
    ON sudn.fk_cancel_base_fare_id = sudf.pk_supp_doc_fare_id --*2
WHERE sin_sys_refund_side_status IN (1,3) --

```

#### #5 - 09/26/2023 07:45 PM - Amal Pious

- Status changed from Coding Started to Coding Done
- % Done changed from 40 to 60

#### #6 - 10/09/2023 06:13 PM - unnikannan S

- Status changed from Coding Done to Reopen Bugs
- % Done changed from 60 to 50
- Tested By set to unnikannan S

ISSUE FOUNDED

1.NO DATA WHILE SEARCH WITH ISSUING STAFF

#### #7 - 10/10/2023 01:30 PM - Amal Pious

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

#### #8 - 10/20/2023 06:34 PM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 60 to 50

ISSUE FOUNDED

1.BASE 1 QAR WISE CHANGE

**#9 - 10/26/2023 02:50 PM - Amal Pious**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

1.BASE 1 QAR WISE CHANGE - fixed.

**#10 - 11/14/2023 05:40 PM - unnikannan S**

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 60 to 50

ISSUE FOUNDED

1.MISSING SAVED SALE OTHER SERVICE VOUCHER DATA FROM SUMMARY TAB (SHOWING IN DETAILS TAB)

**#11 - 11/27/2023 11:20 AM - Anonymous**

- Assignee changed from Amal Pious to Athul P

**#12 - 12/16/2023 06:26 PM - Athul P**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

**#13 - 12/18/2023 02:27 PM - unnikannan S**

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 60 to 50

ISSUE FOUNDED

- 1.MISSING DATA THAT CHOOSEN VOID FROM REFUND GUI
- 2.ISSUE WHILE FILTERING WITH CONSIDER VOID OPTIONS
- 3.MISSING SERVICE NAME OF OTHER ISSUE VOUCHER
- 4.ARRANGE DETAILS ON THE BASIS OF DOC NO WHILE FILTERING WITH NO GROUPING
- 5.ERROR WHILE CHANGING CONSIDER FILTER OPTIONS

**#14 - 12/20/2023 11:13 AM - Athul P**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

**#15 - 01/02/2024 04:04 PM - unnikannan S**

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 60 to 50

ISSUE FOUNDED

1.ERROR WHILE CHOOSING ISSUE/CANCEL DATE WISE FILTER SEARCH (42804: argument of AND must be type boolean, not type date)

**#16 - 01/02/2024 04:07 PM - Athul P**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

**#17 - 01/15/2024 05:25 PM - unnikannan S**

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 60 to 50

ISSUE FOUNDED

1.SHOW CASH SALE DOCUMENTS DATA IN CASE (IF THE FOP IS NOT AN ACT AS CLIENT ACCOUNT)

**#18 - 01/17/2024 07:11 PM - Athul P**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

**#19 - 01/18/2024 10:53 AM - unnikannan S**

TESTING DONE

**#20 - 01/18/2024 10:53 AM - unnikannan S**

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 60 to 50

ISSUE FOUNDED

1.SHOW DATA AS ON SELECTED PERIOD IN UI

**#21 - 01/18/2024 11:24 AM - Athul P**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

**#22 - 01/18/2024 02:51 PM - unnikannan S**

TESTING DONE

**#23 - 01/23/2024 01:17 PM - unnikannan S**

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 60 to 50

ISSUE FOUNDED

- 1.SHOW ALL SAVED VOUCHERS IN NO.OF SALE ITEMS COLUMN IN LIST SHOWING AIR TICKET ONLY
- 2.REMOVE ALL SELECTION FROM DETAILS TAB
- 3.NO DATA WHILE FILTERING WITH CASH COUNTER,HOTEL NAME,CITY,REFERENCE,GDS WISE
- 4.SHOW CUSTOMER NAME IN LIST WHILE GROUPING FROM GRID

**#24 - 01/25/2024 11:26 AM - Athul P**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

**#25 - 01/31/2024 01:10 PM - unnikannan S**

TESTING DONE

**#26 - 01/31/2024 01:11 PM - unnikannan S**

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 60 to 50

ISSUE FOUNDED

- 1.ERROR WHILE CHOOSING PRINT
- 2.REMOVE ALL SELECTION FROM DETAILS TAB
- 3.ADD MERGE CHECK BOX IN UI (REFER- SUPPLIER SALE & REFUND REPORT)

**#27 - 02/14/2024 01:59 PM - Athul P**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

**#28 - 02/19/2024 12:21 PM - unnikannan S**

TESTING DONE

**#29 - 02/19/2024 12:21 PM - unnikannan S**

- Status changed from Reopen Bugs Coding Done to Reopen Bugs

- % Done changed from 60 to 50

ISSUE FOUNDED

- 1.SHOW DATA ON THE BASIS OF CUSTOMER CHOOSEN CURRENCY
- 2.CLEAR DETAILS DATA WHILE CHOOSING NEW/RESET BUTTON

**#30 - 02/22/2024 04:37 PM - Athul P**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 60

**#31 - 08/28/2024 05:45 PM - Avinash MS**

- Status changed from Reopen Bugs Coding Done to New Changes
- % Done changed from 70 to 50

GUI Change

DONE -> Add Service Date in Date Dropdown

**#32 - 08/30/2024 12:32 PM - Athul P**

- Status changed from New Changes to New Changes Coding Done
- % Done changed from 50 to 70

**#33 - 08/30/2024 02:44 PM - unnikannan S**

- Status changed from New Changes Coding Done to Reopen Bugs
- % Done changed from 70 to 50

ISSUE FOUNDED

- FIXED -> 1.Duplication Of Data In List While Updating Docs  
FIXED -> 2.Correct Translation Of Service Date Consider (Supplier Sale & Refund)

**#34 - 09/02/2024 12:12 PM - Athul P**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 70

**#35 - 09/03/2024 04:17 PM - unnikannan S**

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 70 to 50

ISSUE FOUNDED

- FIXED -> 1.Showing Invalid Date Message In Case Of Selecting Current Dates  
FIXED ->2.Showing Issue Data As Travel Date In Ticket List  
FIXED ->3.Show Return Date Also  
(Consider Supplier Sale And Refund Also)

**#36 - 09/05/2024 03:37 PM - Athul P**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 70

**#37 - 09/24/2024 02:49 PM - unnikannan S**

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 70 to 50

ISSUE FOUNDED

- 1.Missing Data From Other Issue/Cancel Vouchers

#38 - 09/24/2024 04:26 PM - Athul P

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 70

#39 - 09/30/2024 03:22 PM - unnikannan S

- Status changed from Reopen Bugs Coding Done to Testing Done
- % Done changed from 70 to 90

#40 - 10/02/2024 11:00 AM - Anonymous

- Assignee changed from Athul P to Nithin PM

#41 - 11/29/2024 03:49 PM - Arathy PS

- Status changed from Testing Done to New Changes
- % Done changed from 90 to 50

ISSUE FOUND

- 1. Add redirection to ticket no: and document no:

NEW CHANGES

- 1. Add a new tab for package vouchers.

#42 - 12/05/2024 10:27 AM - Nithin PM

- Status changed from New Changes to New Changes Coding Done
- % Done changed from 50 to 70

#43 - 12/28/2024 02:43 PM - Theja Ponon

- File clipboard-202412281443-mmshb.png added
- Status changed from New Changes Coding Done to Reopen Bugs
- % Done changed from 70 to 50

ISSUE FOUND

- 1)PACKAGE IS NOT SHOWING IN THE GRID

Travvise  
TRAVEL SOLUTION PVT LTD

Customer Sale & Refund Report

Transaction Date\*  
28/12/2024  
28/12/2024

Branch\*  
Main

Consider\*  
Sale 3 more

Customer\*  
CT04  
Sarith

Currency\*  
Base1(QAR)

Exclude  
Against Sold (Parents)

Summary

Ticket

Hotel

Visa

Transfer

Package

Other

Package List

#	Doc Date	Document...	Issue Date	Voucher ...	Package	Status	Pax	Period	Sup Conf ...	Fare	Tax
1	28/12/2024	INV/022	28/12/2024	PG/002		Sold	dsf	30/12/2024 - 30/...		100.00	0.00

#44 - 12/28/2024 05:18 PM - Nithin PM

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 70

#45 - 12/30/2024 10:30 AM - Theja Ponon

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 70 to 50

issue found

1)package tab items are not clear on reset

**#46 - 12/30/2024 03:28 PM - Nithin PM**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 70

**#47 - 12/31/2024 11:39 AM - Theja Ponon**

- File clipboard-202412311139-p3dy3.png added
- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 70 to 50

ISSUE FOUND

Travvise  
TRAVEL SOLUTION PVT LTD

Customer Sale & Refund Report

Transaction Date: 31/12/2024  
Customer: CT02 Augustin  
Supplier:   
Issuing Staff:   
Service:   
Merge: ☐

Branch: Main  
Currency: Base1(QAR)  
Department:   
Cost Center:   
Sub Customer (Profile):   
Consider: Sale 3 more  
Exclude: Against Sold (Parents)  
File No:   
Reference:   
Cash Counter:   
Airline:   
GDS:   
Country:   
City:   
Hotel: 9TZ 115 The Strand Aparthotel

Summary Ticket Hotel Visa Transfer Package Other

Package List

#	Doc Date	Document ...	Issue Date	Voucher No	Package	Status	Pax	Period	Sup Conf No	Fare	Tax	Price	Profit
---	----------	--------------	------------	------------	---------	--------	-----	--------	-------------	------	-----	-------	--------

**#48 - 01/01/2025 04:51 PM - Arathy PS**

1. Sup Conf No not showing in the grid column.
2. Supplier charge not showing in the grid column (also refund charge).

**#49 - 01/02/2025 09:46 AM - Anil KV**

- Assignee changed from Nithin PM to Augustin Jose

**#50 - 01/02/2025 05:50 PM - Augustin Jose**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 70

**#51 - 01/03/2025 02:41 PM - Theja Ponon**

- Status changed from Reopen Bugs Coding Done to Reopen Bugs Testing Done
- % Done changed from 70 to 90

**#52 - 03/06/2025 11:30 AM - Arathy PS**

- Status changed from Reopen Bugs Testing Done to Reopen Bugs
- % Done changed from 90 to 50

ISSUE FOUND

1. NO: OF ITEMS IN THE SUMMARY TAB IS WRONG (Sale has AR sharing).
2. When Search using the customer used in AR sharing of a Sale no data is showing.

**#53 - 03/11/2025 07:43 PM - Augustin Jose**

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 70

#54 - 04/10/2025 04:14 PM - Arathy PS

- Status changed from Reopen Bugs Coding Done to Reopen Bugs
- % Done changed from 70 to 50

#55 - 04/10/2025 04:18 PM - Arathy PS

- File clipboard-202504101617-tvxzc.png added
- File clipboard-202504101617-wuboa.png added

ISSUE FOUND

- Wrong no: of items and no: documents (in both doc no: and no: of items AR Shared doc no: and no: of item is not included)

Customer Sale & Refund Report

Transaction Date\*10/04/202510/04/2025

Branch\*Main

Consider\*Sale3 more

Customer\*CU5001ASLAM ANSAAR IMAN

Currency\*Base1(QAR)

Exclude\*Against Sold (Parents)

SummaryTicketHotelVisaTransferPackageOther

Summary List

#	Service	Sale			Refund			Net			Prc
		No Of Docs	No Of Items	Price	No Of Docs	No Of Items	Price	Net Count	Net Items	Net	
1	SA001: Air Ticket Service	1	1	1100.00	0	0	0.00	1	1	1100.00	100

Travise

DSR Summary

Doc Date\*10/04/202510/04/2025

Branch\*Main

Currency\*Base1(QAR)

Customer/FOP\*CU5001ASLAM ANSAAR IMAN

Department\*Select...

Consider\*Sale2 more

Sub Customer\*Select...

Service\*Air Ticket Service5 more

Exclude\*Select...

Supplier\*Select...

Pax Name\*Select...

File No\*Select...

Issuing Staff\*Select...

Region\*Select...

Sales Mode\*Select...

Responsible User\*Select...

Cash Counter\*Select...

Cost Center\*Select...

Ticket

Airline\*GDS\*Select...Booking Office ID\*

Hotel

Country\*City\*Hotel\*

ComponentsMode Of PaymentServiceRegion WisePostingSales FlowALPO

Mode Of Payment

Mode	Sale		Refund		Net	
	Doc Count	Item Count	Amount	Doc Count	Item Count	Amount
Credit	2	3	2600.00	0	0	0.00

#56 - 04/29/2025 04:34 PM - Augustin Jose

- Status changed from Reopen Bugs to Reopen Bugs Coding Done
- % Done changed from 50 to 70

Files

clipboard-202412281443-mmshb.png	86.1 KB	12/28/2024	Theja Ponon
clipboard-202412311139-p3dy3.png	88.1 KB	12/31/2024	Theja Ponon
clipboard-202504101617-tvxzc.png	81.3 KB	04/10/2025	Arathy PS
clipboard-202504101617-wuboa.png	127 KB	04/10/2025	Arathy PS